

# ABTS-TSDA – Resident PULSE 360 Survey Program

## EXECUTIVE SUMMARY

1. The **purpose** of this 360-feedback developmental activity is to help applicants for Board Certification gain greater insight into how their behavior is perceived by attendings, trainees and other team members as well as to promote professionalism and interpersonal communication skills.
  
2. **Program Directors and Coordinators** are strongly encouraged to join one of the PULSE Program Director and Coordinator Orientation Webinars on Zoom to learn more. Email [info@abts.org](mailto:info@abts.org) to request webinar links and passcodes.
  - a. Wednesday, Jan. 8, 2025 at 7:00 p.m. EST.
  - b. Thursday, Jan. 23, 2025 at 5:30 p.m. PST, JW Marriot Live LA, Gold Ballroom 4, Los Angeles, CA.
  - c. Wednesday, Feb. 19, 2025, 7:00 p.m. ET
  - d. Wednesday, March 12, 2025, 7:00 p.m. ET
  
3. **Residents** are strongly encouraged to join one of the PULSE Resident Orientation Webinars on Zoom to learn more. Email [info@abts.org](mailto:info@abts.org) to request webinar links and passcodes.
  - a. Monday, Feb. 10, 2025 at 7:00 p.m. EST
  - b. Wednesday, Feb. 12 at 9:00 p.m. EST
  - c. Wednesday, Feb. 26 at 7:00 p.m. EST
  - d. Monday, March 3 at 9:00 p.m. ESTEmail [info@abts.org](mailto:info@abts.org) to request webinar links and passcodes.
  
4. The **protocol** for the PULSE 360 Program is as follows:
  - a. Program Directors/Program Coordinators (PD/PC) identify and provide email addresses for the physicians and OR/ICU/Stepdown Staff with whom the trainee has generally interacted (raters).
  - b. PULSE surveys those raters and prepares a PULSE 360 Report, which is then sent directly to the PD/PC for preview and approval.
  - c. PULSE emails the resident to schedule the PULSE Debriefing by videoconference or phone (the PD is expected to “co-debrief” with the resident) during which time the PULSE Coach will help: review the PULSE 360 Report; identify strengths and any improvement opportunities; set “Excellence Goals” (automatically copied to the PD and sent to the resident as reminders and reinforcers); and assign any brief online modules for any outlying behavioral scores to support reaching their Excellence Goals. A follow-up survey is automatically launched approximately six months later to assess change.

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- d. PULSE will conduct a post-experience survey of program directors and residents, as well as assess residents' aggregated score changes over time in a deidentified manner for ABTS.

### 5. Key Points

- a. ABTS and TSDA will **NOT** receive any individual PULSE 360 Reports.
- b. ABTS has contracted with the PULSE 360 Program because it has been widely used in academic medical centers, has provided developmental PULSE 360 feedback to about 15,000 physicians and others for over 20 years, and has been published in surgery journals such as *Annals of Surgery* and the *Journal of the American College of Surgeons*.
- c. For any additional information or questions, click on [PULSE360Program.com](http://PULSE360Program.com) , email PULSE at [info@PdpFlorida.com](mailto:info@PdpFlorida.com) , or call 305-285-8900.