



# **TOP TEN MISTAKES BY PROGRAM DIRECTORS**

**APRIL 8, 2024**

**7:00 P.M. – 8:00 P.M. ET**

Attendees, please mute your line and turn off your camera.

Use the Zoom Chat function to submit questions and comments.

# Top 10 Mistakes Made By Program Directors

Steven Yang, MD – Johns Hopkins University

Cherie Erkman, MD – Temple University

Paul Schipper, MD – Oregon Health & Science University

Sara Pereira, MD – University of Utah

A webinar presented by the TSDA Faculty Development Committee

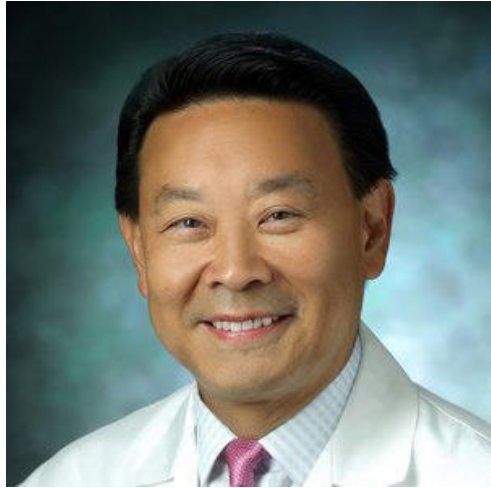
## Agenda

- Welcome and Introductions
- Presentation and Panel Discussion
  - Accreditation
  - Most Common Citations
  - Areas for Improvement
- Resources for Program Directors and Residents
- Mentorship Program

## TSDA Faculty Development Committee

- Sara Pereira, MD – Chair - University of Utah
- John Cleveland, MD – University of Southern California
- Cherie Erkman, MD – Temple University
- Taryne Imai, MD – University of Hawaii
- Kiran Lagisetty, MD – University of Michigan
- Panos Vardas, MD – University of Alabama at Birmingham

# Introductions



Steven Yang, MD  
Professor of Surgery  
Johns Hopkins University  
**Member, RRC**



Paul Schipper, MD  
Professor of Surgery  
Oregon Health  
Sciences University  
Program Director



Cherie Erkman, MD  
Professor of Surgery  
Temple University  
Program Director



Sara Pereira, MD  
Professor of Surgery  
University of Utah  
Program Director

# *The Top Ten Mistakes by PDs*

*“Revelations by the RRC”*



**Stephen C. Yang, MD, MAMSE**

*The Arthur B. and Patricia B. Modell Chair in Thoracic Surgery*

**Vice Chair of Professional Development**

**Professor of Surgery and Oncology**

**The Johns Hopkins Medical Institutions**

**TSDA Webinar 4/8/24**

# *RRC Members*



**Mark D. Iannettoni, MD, MBA**  
*Chair*



**Sandra Starnes, MD, FACS**  
*Vice Chair*



**Akshitha Vijayakumar, MD**  
*Resident Member*



**Mark Swofford, PhD**  
*Public Member*



**Thomas Beaver, MD**



**James Jagers, MD**



**K. Robert Shen, MD**



**Stephen C. Yang, MD**



**Patrice Blair, DrPH, MPH**  
*Ex-Officio*



**Cameron Wright, MD**  
*Ex-Officio*



## Programs By Accreditation Status

Academic Year: 2022-2023

(Report as of 11.15.23)

Specialty	Total Programs	Accreditation Status									
		Initial Accreditation		Continued Accreditation		Continued Accreditation with Warning		Probationary Accreditation		Withdrawal of Accreditation	
		#	%	#	%	#	%	#	%	#	%
Thoracic Surgery - Independent	75	2	3%	71	95%	2	3%	.	.	.	.
- Congenital Cardiac Surgery	17	4	24%	13	76%	.	.	.	.	.	.
Thoracic Surgery - Integrated	34	4	12%	29	85%	1	3%	-	.	.	.

*Only a small number reviewed by the whole RRC*





Dictionary

Thesaurus

citation

×



Games & Quizzes

Word of the Day

## Dictionary

### Definition

Synonyms

Synonym Chooser

Example Sentences

Word History

Related Articles

Entries Near

Show More

Save Word

# citation

noun

ci·ta·tion (sī-'tā-shən)

[Synonyms of citation](#)

**1** : an official **summons** to appear (as before a court)

**2 a** : an act of quoting

*especially* : the citing of a previously settled case at law

**b** : **EXCERPT, QUOTATION**

His homily included several biblical *citations*.

**3** : **MENTION**: such as

**a** : a formal statement of the achievements of a person receiving an academic honor

**b** : specific reference in a military dispatch to meritorious performance of duty

*a citation for bravery*

*Levels of Accreditation Status*

*Initial Accreditation*

Continued Accreditation

Continued Accreditation  
without Outcomes

Initial Accreditation w/  
Warning

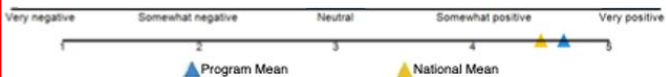
Withdrawal of Accreditation

*How do you go on “warning,  
probation or unaccredited”?*

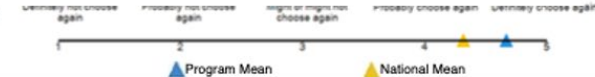


- **New vs old program**
- **Prior program performance**
- **Response to citations/site visitor**
- **Number of citations/AFIs**
- **Site visit performance**

Residents' overall evaluation of the program



Residents' overall opinion of the program



# Trainee Survey

Resources

	% Program Compliant	Program Mean	% Specialty Compliant	Specialty Mean	% National Compliant	National Mean
Education compromised by non-physician obligations	95%	4.7	88%	4.4		
Impact of other learners on education	91%	4.1	88%	3.7		
Appropriate balance between education (e.g., clinical teaching, conferences, lectures) and patient care	89%	4.4	79%	4.1		
Faculty members discuss cost awareness in patient care decisions	92%	3.7	90%	3.6		
Time to interact with patients	94%	4.5	87%	4.3		
Protected time to participate in structured learning activities	94%	4.6	85%	4.3		
Able to attend personal appointments	98%	4.9	91%	4.6		
Able to access confidential mental health counseling or treatment	97%	4.9	94%	4.8		
Satisfied with safety and health conditions	92%	4.7	86%	4.4		

Professionalism

	% Program Compliant	Program Mean	% Specialty Compliant	Specialty Mean	% National Compliant	National Mean
Residents/fellows encouraged to feel comfortable calling supervisor with questions	94%	4.7	88%	4.5		
Faculty members act professionally when teaching	91%	4.5	92%	4.5		
Faculty members act professionally when providing care	96%	4.8	96%	4.7		
Process in place for confidential reporting of unprofessional behavior	90%	4.6	89%	4.6		
Able to raise concerns without fear of intimidation or retaliation	80%	4.3	78%	4.2		
Satisfied with process for dealing confidentially with problems and concerns	81%	4.3	75%	4.0		
Personally experienced abuse, harassment, mistreatment, discrimination, or coercion	92%	4.7	93%	4.7		
Witnessed abuse, harassment, mistreatment, discrimination, or coercion	92%	4.7	92%	4.6		

Patient Safety and Teamwork

	% Program Compliant	Program Mean	% Specialty Compliant	Specialty Mean	% National Compliant	National Mean
Information not lost during shift changes, patient transfers, or the hand-over process	89%	4.4	85%	4.2		
Culture reinforces personal responsibility for patient safety	92%	4.6	89%	4.4		
Know how to report patient safety events	96%	4.9	96%	4.9		
Interprofessional teamwork skills modeled or taught	85%	4.4	78%	4.2		
Participate in safety event investigation and analysis	85%	4.4	79%	4.1		
Process to transition patient care and clinical duties when fatigued	97%	4.9	89%	4.6		

Faculty Teaching and Supervision

	% Program Compliant	Program Mean	% Specialty Compliant	Specialty Mean	% National Compliant	National Mean
Faculty members interested in education	86%	4.4	84%	4.3		
Faculty effectively creates environment of inquiry	86%	4.4	82%	4.3		
Appropriate level of supervision	94%	4.7	92%	4.7		
Appropriate amount of teaching in all clinical and didactic activities	85%	4.6	81%	4.5		
Quality of teaching received in all clinical and didactic activities	97%	4.4	96%	4.2		
Extent to which increasing clinical responsibility granted, based on resident's/fellow's training and ability	86%	4.4	81%	4.2		

Evaluation

	% Program Compliant	Program Mean	% Specialty Compliant	Specialty Mean	% National Compliant	National Mean
Access to performance evaluations	99%	5.0	99%	4.9		
Opportunity to confidentially evaluate faculty members at least annually	97%	4.9	98%	4.9		
Opportunity to confidentially evaluate program at least annually	97%	4.9	96%	4.8		
Satisfied with faculty members' feedback	82%	4.3	75%	4.0		

Educational Content

	% Program Compliant	Program Mean	% Specialty Compliant	Specialty Mean	% National Compliant	National Mean
Instruction on minimizing effects of sleep deprivation	92%	4.7	85%	4.4		
Instruction on maintaining physical and emotional well-being	92%	4.7	93%	4.7		
Instruction on scientific inquiry principles	97%	4.9	94%	4.7		
Education in assessing patient goals e.g. end of life care	96%	4.8	95%	4.8		
Opportunities to participate in scholarly activities	99%	5.0	94%	4.8		
Taught about health care disparities	86%	4.0	84%	3.8		

Program instruction in how to recognize the symptoms of and when to seek care regarding:  
 Fatigue and sleep deprivation  
 Depression  
 Burnout  
 Substance use disorder

Diversity and Inclusion

	% Program Compliant	Program Mean	% Specialty Compliant	Specialty Mean	% National Compliant	National Mean
Preparation for interaction with diverse individuals	96%	4.5	95%	4.3		
Program fosters inclusive work environment	98%	4.7	97%	4.5		
Engagement in program's diverse resident/fellow recruitment/retention efforts	94%	4.5	90%	4.1		

2022-2023 ACGME Resident/Fellow Survey - page 2

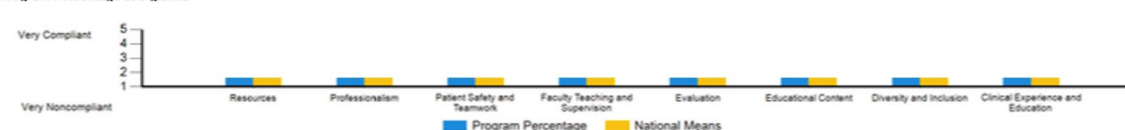
Clinical Experience and Education

	% Program Compliant	Program Mean	% Specialty Compliant	Specialty Mean	% National Compliant	National Mean
80-hour week (averaged over a four-week period)	90%	4.6	92%	4.6		
Four or more days free in 28 day period	93%	4.7	84%	4.4		
Taken in-hospital call more than every third night	99%	4.9	98%	4.9		
Less than 14 hours free after 24 hours of work	96%	4.8	96%	4.8		
More than 28 consecutive hours work	93%	4.6	96%	4.8		
Additional responsibilities after 24 consecutive hours of work	97%	4.8	96%	4.8		
Adequately manage patient care within 80 hours	92%	4.6	91%	4.6		

Total Percentage of Compliance by Category



Program Percentage at-a-glance



Resources	% Program Compliant	Program Mean	% Specialty Compliant	Specialty Mean	% National Compliant	National Mean
Education compromised by non-physician obligations			95%	4.7	88%	4.4
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<b>Professionalism</b>	Residents/fellows encouraged to feel comfortable calling supervisor with questions			94%	4.7	88%	4.5
	Faculty members act professionally when teaching			91%	4.5	92%	4.5
	Faculty members act professionally when providing care			96%	4.8	96%	4.7
	Process in place for confidential reporting of unprofessional behavior			90%	4.6	89%	4.6
	Able to raise concerns without fear of intimidation or retaliation			80%	4.3	78%	4.2
	Satisfied with process for dealing confidentially with problems and concerns			81%	4.3	75%	4.0
	Personally experienced abuse, harassment, mistreatment, discrimination, or coercion			92%	4.7	93%	4.7
Witnessed abuse, harassment, mistreatment, discrimination, or coercion			92%	4.7	92%	4.6	



		% Program Compliant	Program Mean	% Specialty Compliant	Specialty Mean	% National Compliant	National Mean
<b>Patient Safety and Teamwork</b>	Information not lost during shift changes, patient transfers, or the hand-over process	00%		89%	4.4	85%	4.2
	Culture reinforces personal responsibility for patient safety	00%		92%	4.6	89%	4.4
	Know how to report patient safety events	00%		96%	4.9	96%	4.9
	Interprofessional teamwork skills modeled or taught	83%		85%	4.4	78%	4.2
	Participate in safety event investigation and analysis	100%		85%	4.4	79%	4.1
	Process to transition patient care and clinical duties when fatigued	100%		97%	4.9	89%	4.6



		% Program Compliant	Program Mean	% Specialty Compliant	Specialty Mean	% National Compliant	National Mean
<b>Faculty Teaching and Supervision</b>	Faculty members interested in education			86%	4.4	84%	4.3
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	Appropriate level of supervision			94%	4.7	92%	4.7
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Program instruction in how to recognize the symptoms of and when to seek care regarding: Fatigue and sleep deprivation Depression Burnout Substance use disorder						

		<b>% Program Compliant</b>	<b>Program Mean</b>	<b>% Specialty Compliant</b>	<b>Specialty Mean</b>	<b>% National Compliant</b>	<b>National Mean</b>
<b>Diversity and Inclusion</b>	Preparation for interaction with diverse individuals			96%	4.5	95%	4.3
	Program fosters inclusive work environment			98%	4.7	97%	4.5
	Engagement in program's diverse resident/fellow recruitment/retainment efforts			94%	4.5	90%	4.1

**Clinical Experience  
and Education**

80-hour week (averaged over a four-week period)

Four or more days free in 28-day period

Taken in-hospital call more than every third night

Less than 14 hours free after 24 hours of work

More than 28 consecutive hours work

Additional responsibilities after 24 consecutive hours of work

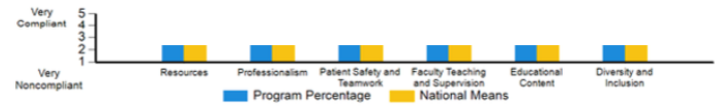
Adequately manage patient care within 80 hours

Pressured to work more than 80 hours

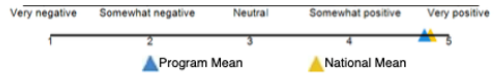
% Program Compliant	Program Mean	% Specialty Compliant	Specialty Mean	% National Compliant	National Mean
		90%	4.6	92%	4.6
		93%	4.7	84%	4.4
		98%	4.9	98%	4.9
		96%	4.8	96%	4.8
		93%	4.6	96%	4.8
		97%	4.8	96%	4.8
		92%	4.6	91%	4.6
		96%	4.9	97%	4.9

# Faculty Survey

Program Percentage at-a-glance



Faculty's overall evaluation of the program



Resources	Compliant	Mean	Compliant	Mean	Compliant	Mean
Satisfied with professional development and education	99%	4.6	97%	4.5		
Workload exceeded residents/fellows' available time for work	88%	4.3	89%	4.4		

Professionalism	% Program Compliant	Program Mean	% Specialty Compliant	Specialty Mean	% National Compliant	National Mean
Faculty members act unprofessionally	96%	4.5	94%	4.6		
Residents/fellows comfortable calling supervisors with questions	96%	4.7	96%	4.7		
Process for confidential reporting of unprofessional behavior	100%	5.0	99%	4.9		
Satisfied with process to deal confidentially with problems and concerns	93%	4.6	93%	4.6		
Personally experienced abuse, harassment, mistreatment, discrimination, or coercion	94%	4.7	95%	4.7		
Witnessed abuse, harassment, mistreatment, discrimination, or coercion	95%	4.6	95%	4.7		

Patient Safety and Teamwork	% Program Compliant	Program Mean	% Specialty Compliant	Specialty Mean	% National Compliant	National Mean
Information not lost during shift changes, patient transfers, or the hand-over process	87%	4.2	90%	4.3		
Effective teamwork in patient care	95%	4.7	96%	4.7		
Interprofessional teamwork skills modeled or taught	92%	4.6	91%	4.5		
Effectively emphasizes culture of patient safety	97%	4.8	96%	4.7		
Residents/fellows participate in clinical patient safety investigation and analysis of safety events	94%	4.8	93%	4.7		
Know how to report patient safety events	99%	5.0	99%	4.9		
Process to transition patient care and clinical duties when residents/fellows fatigued	93%	4.7	89%	4.5		

Faculty Teaching and Supervision	% Program Compliant	Program Mean	% Specialty Compliant	Specialty Mean	% National Compliant	National Mean
Sufficient time to supervise residents/fellows	95%	4.6	94%	4.6		
Faculty members committed to educating residents/fellows	97%	4.8	96%	4.8		
Program director effectiveness	95%	4.7	94%	4.7		
Faculty members satisfied with process for evaluation as educators	88%	4.4	84%	4.3		

Educational Content	% Program Compliant	Program Mean	% Specialty Compliant	Specialty Mean	% National Compliant	National Mean
Residents/fellows instructed in cost-effectiveness	93%	4.7	94%	4.8		
Residents/fellows prepared for unsupervised practice	95%	4.7	97%	4.8		
Learning environment conducive to education	97%	4.8	97%	4.8		

Diversity and Inclusion	% Program Compliant	Program Mean	% Specialty Compliant	Specialty Mean	% National Compliant	National Mean
Program fosters inclusive work environment (with respect to race, ethnicity, gender, sexual orientation, ability, or religion)	99%	4.7	99%	4.7		
Engaged by program in efforts to recruit diverse residents/fellows	98%	4.6	95%	4.5		
Engaged by program in efforts to retain diverse residents/fellows	98%	4.6	94%	4.4		

Participated in efforts to recruit diverse:	% Frequency**	Faculty members*	% Frequency**
Pre-residency learners, including medical students*		Other GME staff*	
Residents/Fellows*			

Total Percentage of Compliance by Category







		% Program Compliant	Program Mean	% Specialty Compliant	Specialty Mean	% National Compliant	National Mean
<b>Professionalism</b>	Faculty members act unprofessionally			95%	4.5	94%	4.5
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	Satisfied with process to deal confidentially with problems and concerns			93%	4.6	93%	4.6
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	Know how to report patient safety events			99%	5.0	99%	4.9
	Process to transition patient care and clinical duties when residents/fellows fatigued			93%	4.7	89%	4.5

		% Program Compliant	Program Mean	% Specialty Compliant	Specialty Mean	% National Compliant	National Mean
<b>Faculty Teaching and Supervision</b>	Sufficient time to supervise residents/fellows			95%	4.6	94%	4.6
	Faculty members committed to educating residents/fellows			97%	4.8	96%	4.8
	Program director effectiveness			95%	4.7	94%	4.7
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Educational Content		% Program Compliant	Program Mean	% Specialty Compliant	Specialty Mean	% National Compliant	National Mean
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		% Program Compliant	Program Mean	% Specialty Compliant	Specialty Mean	% National Compliant	National Mean
<b>Diversity and Inclusion</b>	Program fosters inclusive work environment (with respect to race, ethnicity, gender, sexual orientation, ability, or religion)			99%	4.7	99%	4.7
	Engaged by program in efforts to recruit diverse residents/fellows			98%	4.6	95%	4.5
	Engaged by program in efforts to retain diverse residents/fellows			98%	4.6	94%	4.4
<b>Participated in efforts to recruit diverse:</b>				<b>% Frequency**</b>			
Pre-residency learners, including medical students*		Faculty members*					
Residents/Fellows*		Other GME staff*					

# *Areas For Improvement*



- **Scholarly activity**
- **“PIF” personship – errors, discrepancies**
- **Support for PDs, PCs, APDs**
- **Board pass rates**
- **Case logs/readiness for independence**
- **General resident/faculty feelings**
- **Work culture/professionalism**
- **Trainee/Faculty survey participation**
- **Discrepancies between trainees and faculty perceptions**
- **Faculty development**

**TSDA**

THORACIC SURGERY  
DIRECTORS ASSOCIATION

# *Commendations*





## *Summary*

- **Very few citations compared to other surgical specialties**
- **Most problematic:**
  - **Service vs education imbalance**
  - **Responsibilities of the PD**
  - **Evaluation of trainees**
  - **Unprofessional behavior by faculty**
  - **Faculty don't teach**
  - **Bringing issues up anonymously**
  - **Evaluation of faculty**
  - **Performance on the Board Exam**
  - **Progressive responsibility**
  - **Evaluation of trainees**



# TSDA Resources for Program Directors

- <https://tsda.org/>
- TSDA Faculty Development Webinars – <https://tsda.org/tsda-meetings/faculty-development-webinars/>
  - Faculty Development and Curriculum Design, Teaching in the OR, Using Education for Promotion and Wellness/Burnout
- TSDA Early Specialization Webinars - <https://tsda.org/tsda-meetings/early-specialization-webinars/>
  - Application process, Underperforming Resident and Remediation Strategies, Navigating Leadership Roles as Trainee and in National Societies
- TSDA Resource Page - <https://tsda.org/resources/>
  - ACGME Milestones, Self-Study and Site Visits, Surgeon and Resident Well-Being, Match Schedules, and Resident Resources
- TSDA CT Surgery Education - <https://tsda.org/education/>
  - Thoracic Surgery and Congenital Curricula, Cardiac Surgery Simulation Curriculum

## Resources for Program Directors and Residents

- STS DEI Resources- <https://www.sts.org/resources/diversity-and-inclusion-resources>
- TSRA Wellness Webinars and Resources for Residents - <https://tsraweb.com/>
- AATS Trainee Resources - <https://www.aats.org/trainees>
- ACGME Resources for Well-Being - <https://dl.acgme.org/pages/well-being-tools-resources>
- American College of Surgeons
  - Resources for Residents and Fellows – <https://www.facs.org/for-medical-professionals/membership-community/resident-and-associate-society/resources/>
  - Increasing Diversity in Surgery - <https://www.facs.org/for-medical-professionals/membership-community/resident-and-associate-society/resources/dei/>

# NEW Program Director Mentoring Program

- Initial Survey Performed at TSDA General Session at STS
- Sign up to be a mentor or mentee

